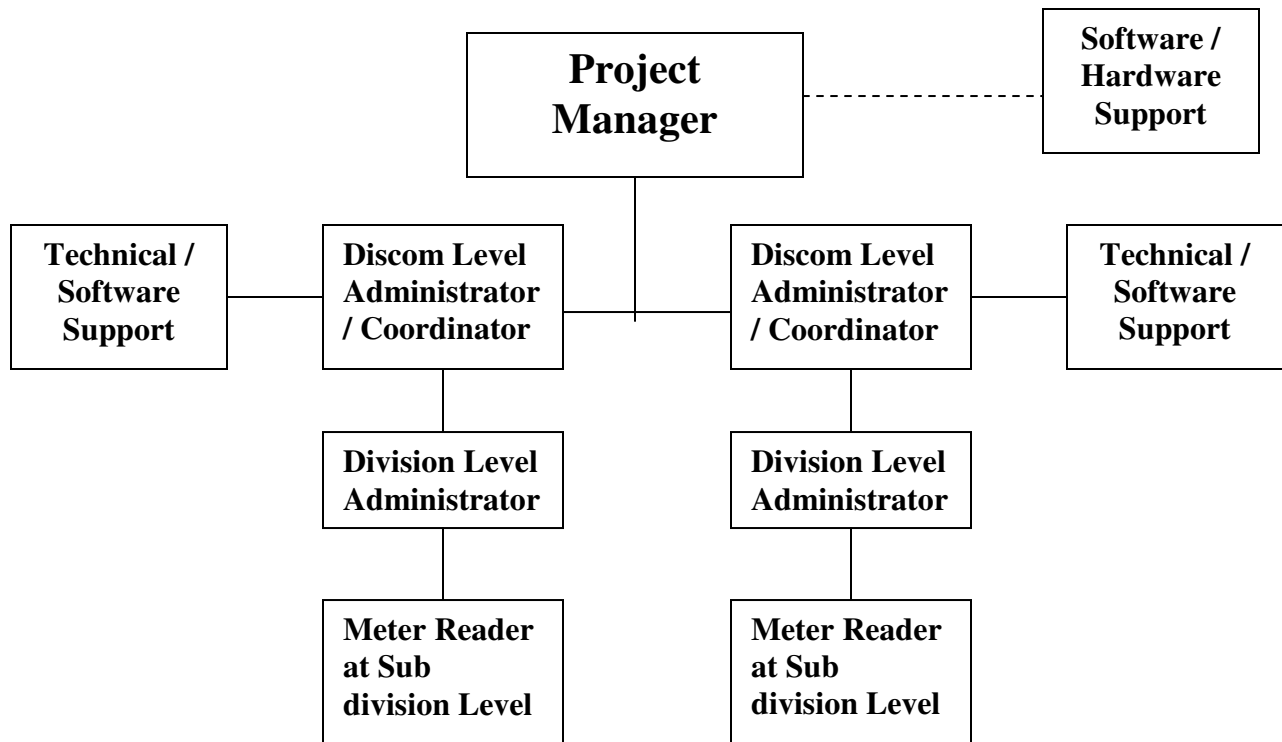


Man Power Organization



Project Manager: He shall act as overall coordinator and as Nodal Officer who shall report the ordering authority. Any single point communication corporate office of Discoms will be made with him. The corporate level Nodal Officer will inspect the existence of the Project Manager office.

Software / Hardware In Charge: He shall give full Software support in case of change of tariff and other modification, unless the generated bills are found to be correct and the whole process runs smoothly. Hardware support i.r.o. Spot Billing Machine and related other accessories shall be given by you. Both the software and Hardware shall be under the Direct Control of Project Manager. The corporate level Nodal Officer will inspect the existence of the Software Support Team attached to Project manager office.

Discom Level Coordinator: He shall interact with the Circles under a particular zone to run the system smoothly. The representative of respective Zone of Discoms will inspect the existence of these offices.

Division Level Administrator: He shall interact with the Meter Reader for day to day data uploading and downloading. He shall also interact with the Discom Level Coordinator to inform inventory position and other problems. He shall also generate different reports to be submitted as per LOA. The representative of respective Division of Discoms will inspect the existence of the infrastructural support against Division and Supply as indicated in detail in enclosed chart.

Meter Reader: He shall generate spot bill maintaining the time cycle. He shall inform to Division Level Administrator regarding problem of Spot Billing Machine, Stationary and any problem related to billing.

Technical Support: Software / Hardware related problem solving with regular interaction to the Divisional Level Administrator. This team shall take care of necessary training for use of SBM and any virus related problem at Division level.